



Phone: 712.439.6880
 Email: info@ozonesolutions.com
 Fax: 712.439.6733
 ozonesolutions.com
 451 Black Forest Rd. | Hull, IA 51239

RMA

* Date: _____

To insure a prompt service please comply with the following instructions.

1. If this is NOT an Ozone Solutions product, please call (712) 439-6880 to verify service of your equipment.
2. Include the fully completed RMA form as well as any supporting documentation with the shipment to:
 - a. **Ozone Solutions**
451 Black Forest Rd
Hull, IA 51239 USA
3. All shipments must be shipped prepaid. Ozone Solutions will refuse any shipments sent on a collect basis.
4. Check the appropriate Type of RMA.
5. Restocking Fee 30%

When product(s) arrive at our facility, it will be inspected, we will then attempt to contact you to provide a repair estimate, if applicable. Please note that we will NOT be responsible for products left over 30 days beyond this attempt. If you require additional assistance please contact Ozone Solutions at (712) 439-6880 or (888) 892-0303 (USA and Canada Only).

* By checking this box, I agree to the above terms and instructions.

* Type of RMA (please check just one)

- Repair
 Return for Credit
 Calibration / Performance Testing
 Lab Testing

* Below fields

Customer:		Contact:	
Address:		City:	
State/Province:	Zip:	Country:	
Email:			Phone:

Qty	OZSL Item #	Item Description	Serial Number
Reason for the return <i>please give a detailed description</i>			

This form can be submitted via email, fax, or direct mail. After submitting this form, we will contact you and provide an RMA number. **Please do not ship your equipment to us before receiving this information.**

RMA #:	Sales Order #:
---------------	-----------------------

Please include copy of this RMA and Sales Order in equipment shipment.